



**Owner(s) Info**

Name: \_\_\_\_\_ Phone #: \_\_\_\_\_ (cell/home/work)

Additional Owner: \_\_\_\_\_ Phone#: \_\_\_\_\_ (cell/home/work)

Address: \_\_\_\_\_  
\_\_\_\_\_

**Primary Email**

Address: \_\_\_\_\_

Emergency contact name AND number:

\_\_\_\_\_

(ADDITIONAL person can call if we can't get a hold of the above owners)

How did you hear about

goFETCH: \_\_\_\_\_

**Dog(s) Info**

Name(s):

\_\_\_\_\_

Breed(s): \_\_\_\_\_ Birthday (it's ok to guess):

\_\_\_\_\_

Sex (circle one):      Neutered Male      Intact Male      Spayed Female      Un-spayed Female

Medication (if any):

\_\_\_\_\_

Allergies (if

any): \_\_\_\_\_

Bar/Chip ID #: \_\_\_\_\_ License #:

\_\_\_\_\_

**Vet Info**

Hospital: \_\_\_\_\_ Phone #:

\_\_\_\_\_

Address:

\_\_\_\_\_

Preferred Dr. (if you have one): \_\_\_\_\_

Vaccinations:

We require all dogs be current with the following vaccines: Bordetella (every 6 months), Distemper, CIV (Canine Influenza) and Rabies. We require a hard copy of your current shots from your vet. We also strongly recommend that your dog take a monthly dose of flea and tick prevention medicine. If fleas and/or ticks are found on your dog, you will be contacted and a flea bath will be administered immediately and at your expense.

Flea/Tick Prevention: Brand: \_\_\_\_\_ Last received: \_\_\_\_\_

Please fill out to the best of your knowledge, feel free to use the back if needed.

**FOR GROOMING:**

Has your dog been groomed before?      NO      YES if so, where? \_\_\_\_\_

Does your dog(s) have any anxieties or issues with grooming? (ex: doesn't like getting his nails trimmed, or is nervous of males groomers)

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Does your dog have dry or sensitive skin?      NO                      YES                      UNKNOWN

Does your dog(s) have any sensitive body parts (ex: doesn't like their feet being touched) or any physical problems (ex: hip dysplasia) that the groomer should be aware of?      NO      YES

explain: \_\_\_\_\_  
\_\_\_\_\_

**FOR DAYCARE:** (when appropriate please explain your answer or describe the situation):

What is your main reason(s) for enrolling your dog in goFETCH daycare?

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Has your dog ever attended Doggie Daycare before?      NO      YES: where?

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Do you and your dog(s) frequent the dog park or beach, or other social situations?

NO      YES (please describe)

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How would you describe your dog(s) play style?      Unknown                      Bouncy

                         Nervous                      No playing                      Rough & Tumble                      Loves toys

Likes TO chase                      Likes to BE chased                      Only focused on the humans

Has your dog ever had a negative experience with another dog? NO YES

Describe (include the info on the other dog if possible): \_\_\_\_\_  
\_\_\_\_\_

Does your dog share well with others (toys/food/etc.): YES NO DON'T KNOW

Has your dog ever bitten another person or dog? NO YES please explain \_\_\_\_\_  
\_\_\_\_\_

Is your dog a (circle all that apply) : Jumper Poop Eater Digger  
Barker Nipper Escape Artist Nervous  
Afraid of \_\_\_\_\_ Ball Chaser Dog Chaser Snuggler

**FOR TRAINING** (when appropriate please explain your answer or describe the situation):

Have you done any prior training? NO YES (please explain) \_\_\_\_\_  
\_\_\_\_\_

What are your specific training or behavioral goals for your dog(s)? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Is your dog food/toy motivated? NO YES

**FOR WALKS/HIKES:**

What type of leash/collar do you use?  
\_\_\_\_\_

Describe your dog(s) on leash:  
\_\_\_\_\_

**TERMS AND CONDITIONS:**

This is a contract between goFETCH and the pet(s) owner whose signature appears below (hereinafter referred to as "Owner"). This contract applies for all goFETCH services; training, daycare, grooming, overnight care, shuttle, adventure walks, in-home walks, and any future services goFETCH may add.

1. I understand goFETCH requires written confirmation from a DVM of immunizations against the following vaccines: Rabies, Bordetella, Distemper and Canine Influenza. I agree that my dog(s) is currently vaccinated against these diseases, and that I will keep the vaccines current while my dog(s) is in the care of goFETCH, including Bordetella, which is required every 6 months. I further understand that even if my dog is

vaccinated for Bordetella (AKA: Kennel Cough or Canine Cough) there is still a chance that my dog(s) can contract Canine Cough. I agree that I will not hold goFETCH responsible if my dog(s) contracts Canine Cough.

2. I certify my dog(s) is spayed/neutered, as is required to participate in goFETCH daycare and/or overnight care (not required for walks, training or grooming).

3. I grant permission to goFETCH to arrange veterinary care as they see fit; releasing goFETCH from all liabilities relating to transportation, treatment, and expense related to such veterinary care. If I cannot be reached in a timely manner, I authorize goFETCH to approve medical and/or emergency treatment as recommended by the veterinarian.

I understand I am responsible for the cost of any veterinary fees and I will reimburse goFETCH for any expenses incurred.

4. I agree that if my dog is the cause of any injury or death to another animal or human, or is the cause of damage to the property at 3434 Atlantic Ave, Long Beach, CA 90807, I shall be fully legally responsible for all costs of any such injury, death, or damage. I agree to fully reimburse goFETCH, its principals and/or employees, for any costs, losses or legal expenses incurred in the defense of any personal injury or any other claims for negligence, brought by myself or a third party arising from or related to the actions of my dog while on the premises or in the custody of goFETCH.

#### OWNER INITIALS

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5. I agree that goFETCH's sole responsibility with regard to my dog(s) is to act with reasonable care. If my dog(s) gets hurt, becomes ill, injured, dies, and/or escapes while in the custody and care of goFETCH (whether such illness, injury or death is discovered while the dog is in the custody of goFETCH or afterwards) and it is determined that goFETCH acted reasonably, I shall not bring any claim, suit, or action of any kind against goFETCH arising out of the illness, injury, or death of my dog(s).

6. I certify that my dog(s) is in good health and does not have a medical condition that would preclude him/her from activities or grooming at goFETCH. I also understand that even though all play is strictly monitored by trained goFETCH staff; play can escalate, and cuts, scrapes, abrasion, etc., can occur. I understand goFETCH staff have been Pet First Aid and CPR certified and will assess and treat any wound they find on my dog(s) as well as send home a written report about the incident or wound. I will not hold goFETCH, or its staff, responsible for such injuries.

7. If my dog(s) is not picked up by the end of the business day (7 PM Monday through Saturday and 5 PM Sunday) or specific scheduled pick up time, I hereby authorize goFETCH to take whatever action it deems appropriate for the continuing care of my dog(s), including charging a late pick-up fee of \$5 per 15 minutes after closing.

8. I will take full responsibility for PROMPT payment of fees due to goFETCH. All fees are due at pick-up. If credit card information is on file with goFETCH, I authorize goFETCH to charge the credit card if other payment is not made at time of pick-up. A \$30.00 handling fee will be charged on all returned checks. I understand that any amounts still owing to goFETCH after 30 days will be submitted for collections. A collection charge of at least 40% of the total will be incurred. A late charge of \$20.00 will be incurred after every 30 days during which the account is past due.

9. REFUNDS: All purchases made at goFETCH are final, non-refundable, and non-transferable. I understand that if my dog is either asked to leave, or no longer necessitates the services provided by goFETCH, I will not be offered a refund on any outstanding balance.

10. All numbered daycare packages are good for six (6) months from the date of purchase. If, for any reason, you need to freeze that date at any time to make it good for longer, you must obtain written permission from a goFETCH Owner.

11. HOLIDAYS: A holiday surcharge is applied depending on the time of reservation. Three months and longer out from holiday: \$10 fee; one to three months out from holiday: \$15 fee; Month of holiday: \$20 fee; Week of holiday: \$45 fee. A list of goFETCH observed holidays can be found on our website.

12. I agree that my dog(s) must complete and pass a temperament test before being permitted to regularly engage in daycare. I understand that if repeated inappropriate/aggressive behavior occurs while my dog is at daycare, boarding or grooming, my dog(s) may be asked to discontinue daycare, or complete training before returning to goFETCH. I certify that my dog(s) has never harassed or harmed any person and/or animals, and if such an event occurs after the date on this application, I will notify goFETCH personnel the next time my dog(s) participates in any service at goFETCH. I also understand that repeated acts of aggression may lead to the termination of my dog(s) stay in daycare or boarding and goFETCH does not issue refunds for any unused package days.

13. I agree that my dog(s) may be videotaped, photographed, and/or recorded while at goFETCH and these photographs or videos may be used in future goFETCH advertisement or appear on our social media, including but not exclusive to our Facebook, Instagram and Twitter pages.

14. I understand that the terms of this contract may be changed/updated at any time. I am responsible for checking with management regarding any changes to the contract. I also understand that I am required to abide by any future changes to the contract.

#### OWNER INITIALS

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15. Transportation, both leashed walking and/or driving in an approved goFETCH vehicle, may be necessary for some goFETCH services. I understand that goFETCH has proper protocol in place designed to protect my dog, and I trust the decision that goFETCH has made in regards to these protocol.

16. go FETCH WALKS: GPS tracked in-home walks with go FETCH specifically. Representations and warranties: You represent and warrant that all information that you provide to go FETCH is accurate and up-to-date and you will maintain that information. You will not use the service to identify dog walkers to complete off-line transactions and circumvent your payment obligations for services provided. Pet owners warrant and agree that pets are free from fleas, ticks and other pests and you will have your pets fully vaccinated and up to date prior to receiving services from a go FETCH walker. By agreeing to use walking services with a go FETCH walker, you agree, to the fullest extent permitted by applicable law, that you shall defend, indemnify and hold go FETCH members and employees harmless from and against and all claims, costs, damages, losses, liabilities and expenses (including attorneys' fees and costs) stemming from: your violation or breach of any term of these terms or any applicable law or regulation, violation of any right of go FETCH walkers, the actions of your pets or your use or misuse of the walking service.

**16. Grooming Specifics:** I understand that there is a set amount of time in which my dog(s) will be groomed (to be determined at the time of drop off), and if I cannot or am unable to pick up my dog(s) within 30 (thirty) minutes after the completion of my dog(s) groom, which I will be alerted of via a phone call from goFETCH, I will be charged for a day of daycare upon picking my dog(s) up.

In the case of aggressive dog(s), goFETCH reserves the right to refuse/stop grooming services at any time before or during the grooming process, and charge a \$20 handling fee for Aggressive Dogs in addition to the regular grooming charge. If the dog should bite, the owner agrees to be responsible for any and all related medical bills, recovery costs, loss of income and equipment damage to goFETCH its owners and employees.

I understand a credit card is required to be on file (below) to make a new grooming appointment and that a \$20 no-show/late cancelation fee will be applied to that card in event of that I do not show for my scheduled appointment or I do not give at least 12 hours cancelation notice. At goFETCH we understand that sometimes there are emergency situations and we will work with you, but not on a continued basis.

If my dog has previously passed a temperament test, current on his/her vaccinations and is spayed or neutered then I understand my dog may be placed in a play room after his/her groom while waiting for me to pick them up.

**MATTED/KNOTTED/TANGLES COATS:** Dogs with matted coats need extra attention during their grooming session. Mats left in a dogs coat can cause a dog great discomfort. Mats can be very difficult to remove, and may require the pet to be shaved or cut shorter than previously agreed upon with the groomer. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to skin imperfections trapped under or in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. There may be an extra charge for de-matting and I have discussed and understand the condition of my dog(s) coat with the groomer.

Your satisfaction with your groom is important to us. If you are unhappy for any reason, and would like something adjusted, our groomer will be happy to make any adjustments before you leave goFETCH. Once, however, the dog leaves goFETCH, any requests to return will be treated as a new appointment and client will be charged the full grooming fee. I understand goFETCH does not offer grooming refunds after the dog has left the building

OWNER INTIALS \_\_\_\_\_

**I HAVE REVIEWED THIS CONTRACT FOR ACCURACY AND UNDERSTAND THE CONTENTS AND REQUIREMENTS SET FORTH IN THE goFETCH CONTRACT. I AGREE TO ABIDE BY ALL TERMS SET FORTH IN THIS CONTRACT. IF ANY CONDITIONS/SITUATIONS CONTAINED WITHIN THIS CONTRACT CHANGE, I AGREE TO NOTIFY goFETCH IMMEDIATELY. I UNDERSTAND THAT THIS IS A LEGALLY BINDING CONTRACT BETWEEN goFETCH AND MYSELF.**

DATE: \_\_\_\_\_ OWNER'S SIGNATURE \_\_\_\_\_

PRINT NAME: \_\_\_\_\_

Credit Card Information (required for grooming reservations)

Name on Card: \_\_\_\_\_

Card #: \_\_\_\_\_ Expiration Date: \_\_\_\_\_ Security Code: \_\_\_\_\_